

# Privacy & Cookie Notice

## Who we are

Kew Computers Ltd provides IT products, installations and support.

Contact: [info@kewcomputers.com](mailto:info@kewcomputers.com)

## Personal data we collect

We may collect your name, contact details, order information, technical details for support, and basic website usage data.

## How we use your data

We use your information to:

- Provide products, installations and support
- Manage orders, accounts and service history
- Respond to enquiries
- Send updates about similar services (you can opt out anytime)
- Meet legal obligations

We do not sell your data.

## Your rights

You can request access, correction, deletion or restriction of your data at any time by contacting us.

We respond within **one month**.

## Cookies

Our website uses:

### Essential cookies (always on)

Used for security, site performance and core WordPress features.

### Optional cookies (consent-based)

Analytics (e.g., Google Analytics) and embedded content such as YouTube or Maps may set cookies.

You can accept or reject optional cookies when the banner appears.

## Data security & retention

We use secure systems, encrypted connections, restricted access and regular backups.

Data is retained only as long as necessary for services, warranties and legal requirements.

## Complaints

If you're concerned about how we handle your data, contact us or the ICO: ico.org.uk

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